

# Moor Training Limited

Monitoring visit report

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**Unique reference number:** 2495242

**Name of lead inspector:** Lyn Bourne, Ofsted Inspector

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**Type of provider:** Independent learning provider

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## Monitoring visit: main findings

### Context and focus of visit

From October 2018, Ofsted undertook to carry out monitoring visits to all newly directly funded providers of apprenticeship training provision which began to be funded from April 2017 or after by ESFA and/or the apprenticeship levy. This monitoring visit was undertaken as part of those arrangements and as outlined in the *Further education and skills inspection handbook*, especially the sections entitled 'Providers newly directly funded to deliver apprenticeship training provision' and 'Monitoring visits'. The focus of this visit is only on the safeguarding theme below.

Moor Training gained its own contract to deliver apprentices funded through the apprenticeship levy in April 2017. Currently all apprentices are employed by one specialist plumbing and heating employer, which also owns Moor Training. All apprentices are aged 18 and over. Moor Training currently has 43 apprentices. Six are on gas engineering standards, 19 on level 2 plumbing and heating framework and 18 on level 3 plumbing and heating framework. All apprentices attend off-the-job training at Moor Training workshops for an intensive three-week period, three times a year.

### Theme

#### **How much progress have leaders and managers made in ensuring that effective safeguarding arrangements are in place? Reasonable progress**

The arrangements for safeguarding are effective. Leaders and managers have undertaken a range of successful actions to improve arrangements for safeguarding since the monitoring visit in March 2019. The newly formed management board closely checks managers' progress against the quality improvement action plan.

All staff at Moor Training have now completed a comprehensive range of training and development on safeguarding and the 'Prevent' duty. A designated safeguarding lead and deputy lead are now in place and they are appropriately trained. As a result, the vast majority of apprentices have an improved knowledge and understanding of how to keep themselves safe, both in the workplace and in their everyday lives. They know who to go to for help and how to contact them.

Managers have improved the safeguarding policy and procedures. This has supported staff to confidently identify welfare concerns early. Managers have established relevant links with external agencies and have made contact with the three local authorities that they work with. During reviews, apprentices discuss their personal welfare and well-being in addition to answering challenging questions about safeguarding, equality and harassment. Systems support staff to maintain clear, timely communication and successful follow-up of apprentices receiving support.

A concise, useful 'Prevent' duty risk assessment and action plan is in place, with actions that are appropriate and well linked to the plumbing and gas industry and geographical areas that apprentices work in. A minority of apprentices have taken the opportunity to complete additional training on equality and diversity, safeguarding, radicalisation and British values to ensure that their knowledge is updated on these topics.

Staff have started to improve apprentices' awareness of how to stay safe online and in off-the-job training sessions. However, this work is at an early stage and needs to be further developed to ensure that all apprentices are aware of how to recognise online risks and stay safe.

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