

Complaint about childcare provision

Ref: EY475959/4122394

Date: 7 February 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 8 January 2019 we received concerns that this provider was not meeting some of these requirements.

We have served a notice to improve. This notice requires the provider to take the action below within the timescale set out. The provider will be able to give parents further information about this.

Action needed by 19 February 2019:

review risk assessments to ensure that all reasonable steps are taken to minimise risks to children, with particular regard to the low-level pipes and radiators in the out-of-school club and hose in the garden.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).