

# Smiles St Margaret's

St Margarets C Of E School, High Street, Nuneaton CV13 6HE



<b>Inspection date</b>	3 December 2018
Previous inspection date	30 January 2017

	<b>This inspection:</b>	<b>Not met (with actions)</b>	
<b>The quality and standards of the early years provision</b>	Previous inspection:	Requires improvement	3

## Summary of key findings for parents

### This provision does not meet requirements

- The provider has not notified Ofsted of a change of status to that of a limited company. She has not informed Ofsted of all the directors within the company, so that suitability checks can be completed.
- The provider has made changes to the supervision arrangements to address the action from the previous inspection. However, she has not checked to make sure the new supervision arrangements are understood by managers or whether they are effective in practice. The provider does not use supervision and coaching to make sure all staff and managers understand their roles and responsibilities.
- Staff do not manage children's behaviours appropriately. They do not agree strategies with parents and other professionals, such as school teachers, about how to tackle inappropriate behaviours. As a result, children are not supported to understand and to follow the rules for good behaviour.
- Staff do not protect children's privacy. They record and share confidential and personal information about children between themselves and with other parents.
- Children enjoy fresh air and exercise while playing outdoors. They engage in ball games and develop their physical skills while running around and chasing each other.
- Children learning about similarities and differences between themselves and others. They explore special events such as, Remembrance Day, Diwali and Hannukah.

There were no children present when this inspection took place. The findings in this report are based on evidence gathered from discussions with those who care for the children and an inspection of the premises, equipment and relevant documentation. Where there are no children present, no judgement is made on the quality of the early years provision as there is no reliable evidence on which to assess its impact on children. The report states whether the provider continues to meet the requirements of registration.

## What the setting needs to do to improve further

### To meet the requirements of the early years foundation stage and Childcare Register the provider must:

	Due date
notify Ofsted of a change of status from sole trader to limited company, including name and registered number of the company	05/12/2018
notify Ofsted of the name, date of birth, address and telephone number of all directors of the limited company so that suitability checks can be completed	05/12/2018
improve the supervision, support and coaching provided for staff and managers to make sure they understand their roles and responsibilities and any changes made to procedures	31/12/2018
improve the management of children's behaviour and make sure poor behaviour is tackled swiftly and appropriately	31/12/2018
improve the handling of personal information relating to children and make sure children's privacy and confidentiality is maintained at all times.	05/12/2018

### Inspection activities

- The inspector discussed with the managers how they work with parents and other professionals to provide a consistent approach to children's care and learning.
- The inspector discussed the policies and procedures with the managers. She viewed documentation that the club use when caring for children.
- The inspector toured the areas of the premises used by children. She discussed the safety of the premises and observed the equipment and toys available.
- The inspector discussed the safeguarding and welfare requirements with the managers. She took into consideration the suitability checks of adults working on the premises.

### Inspector

Dianne Adams

## Setting details

<b>Unique reference number</b>	EY493315
<b>Local authority</b>	Leicestershire
<b>Inspection number</b>	10079604
<b>Type of provision</b>	Out-of-school day care
<b>Registers</b>	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
<b>Day care type</b>	Childcare on non-domestic premises
<b>Age range of children</b>	4 - 11
<b>Total number of places</b>	30
<b>Number of children on roll</b>	63
<b>Name of registered person</b>	Palfreyman, Kelly Donna
<b>Registered person unique reference number</b>	RP908739
<b>Date of previous inspection</b>	30 January 2017
<b>Telephone number</b>	07825773307

Smiles St Margaret's registered in 2015. The club employs five members of childcare staff. Of these, four hold appropriate early years qualifications at level 3. The club opens from Monday to Friday during term time. Sessions are from 7.45am to 8.45am and from 3pm until 6pm.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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