

Complaint about childcare provision

EY549574/C350138

Date: 03/07/2018

Summary of complaint

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 14 June 2018 the provider notified us that a child had left the premises unaccompanied. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event which is likely to affect the suitability of the provision.

On 15 June 2018 we visited the provider and found that appropriate action has been taken to amend the risk assessment and procedures for collection of children to ensure no further incident can occur. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted

