

Complaint about childcare provision

103817/C347615

Date: 21/06/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 18 May 2018, the provider notified us of a safeguarding concern. This means that they met their legal responsibility to inform Ofsted of significant events. We also received information about the issue from other sources. The provider was not meeting some of the requirements, however, when we visited they had investigated the concerns and taken appropriate action to address the weaknesses identified. We therefore took no enforcement action. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted