

Complaint about childcare provision

EY381699/C344157

Date: 12/06/2018

Summary of complaint

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 12 April 2018, we received a notification from the provider that a significant event had occurred. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event. As a result, we liaised with other agencies. We also conducted a visit to the provider to check if they continued to meet the legal requirements. We found that the provider had reviewed their risk assessment and made the necessary changes to improve the safety in the nursery. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted