

Complaint about childcare provision

EY339096/C344418

Date: 18/05/2018

Summary of complaint

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 16 April 2018, we received concerns that the provider was not meeting some of these requirements. We conducted an unannounced visit. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the action below within the timescale set out.

Action needed:

implement robust systems to enable staff to disclose any convictions, cautions, court orders, reprimands, warnings and disqualifications through association that may affect their suitability to work with children (whether received before or during their employment at the setting), by 8 May 2018.

obtain an enhanced Disclosure And Barring Service, (DBS) check for anyone over 16 years old working or living on the premises, by 8 May 2018.

ensure that there are robust systems in place to check the suitability of adults who work with children; this includes following up references promptly in order to support decisions made about staff suitability, by 8 May 2018.

ensure all staff, managers and leaders develop a secure understanding of indicators of possible abuse and neglect and they know how to respond in a timely and appropriate way; this includes the action to be taken in the event of an allegation being made against a member of staff and being able to implement procedures to keep children safe, by 8 May 2018.

ensure the premises both indoors and outdoors are fit for purpose and suitable for the age of the children cared for, and the activities provided, by 8 May 2018.

take all reasonable steps to ensure children are not exposed to risks and demonstrate how risks are managed; specifically with regard to the trailing wires in the classrooms, the garden equipment, the areas used by the children, and the procedures in place for the prevention of cross infection, by 8 May 2018.

ensure that there are effective systems in place to support children with special educational needs and/or disabilities, by 8 May 2018.

We completed a follow up visit and we are satisfied with the action taken by the provider in order to meet the legal requirements.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted