

Compliance action taken for childcare provision

EY501395/C341258

Date: 12/04/2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 1 March 2018, we received information that raised concerns in relation to Education Programmes, Suitable people, staff qualifications, training, support and skills, First aid, Key persons, ratios, Staff deployment, accident or injury and risk Assessment. On 7 March 2018, we carried out an unannounced inspection. We found that the provider was not meeting some of these requirements. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider was still registered with Ofsted.

Actions needed

develop staff understanding on how to manage children's behaviour in an appropriate way, that is specific to children's individual needs and supports their well-being and safety effectively, by 9 April 2018

keep a record of any occasion where physical intervention is used, and inform parents and/or carers on the same day, or as soon as reasonably practicable, by 9 April 2018

ensure that effective risk assessments are undertaken to identify, check and remove hazards to children's safety, with particular regard to the supervision of visitors in the nursery once they have been let in by staff, and to minimise risks for children who have additional medical and dietary needs, by 9 April 2018

ensure the ratio and qualification requirements are met and that there are sufficient qualified staff present at all times to meet children's individual

needs, by 9 April 2018

improve the effectiveness of staff deployment to meet children's care and learning needs and ensure their safety at all times, with particular regard to supervising children effectively during mealtimes in the baby room, by 9 April 2018

implement an effective key-person system so that each key person fulfils their role in ensuring that each child's care is tailored to meet their individual needs, offer a settled relationship for the child and build a relationship with parents, by 9 April 2018

implement an effective policy and procedures for administering medicines that includes systems for obtaining and keeping up-to-date information about a child's needs for medication, by 9 April 2018

obtain written permission from the child's parent and/or carer before administering medication, keep a written record each time it is administered, and inform the parent and/or carer of this, by 9 April 2018

ensure arrangements for induction and staff supervision are effective in providing support, coaching and training, and enable staff to discuss any issues, particularly relating to children's development or medical needs, child protection concerns and behaviour management, by 9 April 2018.

On 12 March 2018, we carried out an unannounced visit to the provider. Further breaches were noted. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider was still registered with Ofsted.

Actions needed

improve staff's knowledge and understanding of how to safeguard children in line with the guidance from the Local Safeguarding Children Board, including any information that may affect suitability to work with children, by 9 April 2018

ensure all staff have sufficient understanding and use of English to ensure the well-being of all children in their care, by 9 April 2018.

On 10 April 2018, we carried out an unannounced visit to the provider to monitor the Welfare Requirements Notices. We found that the Welfare Requirements Notice had been met appropriately. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare

providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .