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Our Reference RP902365\311433

Dear Mrs Sandra Phillips

Crossroads Creche  
Oxford Court Day Centre  
Albany Road, Dalton  
Huddersfield  
West Yorkshire  
HD5 9UZ

### **The Childcare Register: inspection outcome - non-compliant**

I inspected your childcare provision on 24 February 2018.

I found that you were not meeting all of the requirements for registration on the Childcare Register and I discussed the reason(s) for this during the visit.

We have therefore set the following actions:

### **ACTIONS**

<b>The following actions are to be completed by the date shown</b>	<b>Date</b>
ensure that at least one person caring for children has an appropriate first aid qualification	09/03/2018
ensure parents are provided with copies of the procedures to follow if they wish to make a complaint.	09/03/2018

You must complete the actions by the date shown.

Please read carefully the registration requirements for the Childcare Register which are described in Annex C of *The early years and childcare registration handbook*, which you can find on our website at [www.gov.uk/government/publications/become-a-registered-early-years-or-childcare-provider-in-england](http://www.gov.uk/government/publications/become-a-registered-early-years-or-childcare-provider-in-england) as you must meet these requirements in order to remain registered on the Childcare Register.

If you have any questions please contact us on 0300 123 1231 quoting the reference number at the top of this letter.

Yours sincerely

Nicola Dickinson  
Early Years Inspection Team