

Compliance action taken for childcare provision

EY472282/C335352

Date: 17/01/2018

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 21 December 2017, we received concerns that this provider was not meeting some of these requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

introduce effective recruitment and induction procedures to ensure all staff, including managers and key persons, are fully aware of their role and responsibilities, by 26 January 2018

ensure all staff know and follow the safeguarding policy and procedures so any concerns about a child are reported to the appropriate agencies without delay, by 26 January 2018

ensure supervision arrangements for staff, including managers, are effective in providing the support, coaching and training staff need to fulfil their roles, by 26 January 2018

gather enough information about each child before they start so that staff have clear understanding of each child's needs and background, by 26 January 2018

record sufficient information about incidents and accidents that occur inside

and outside the nursery, by 26 January 2018.

On 29 January 2018, we carried out an unannounced visit to monitor the provider's compliance with the welfare requirements notice. We found appropriate action had been taken.

On 31 January 2018, we received further concerns that this provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

ensure that every child's care is tailored to meet their individual needs including children who speak English as an additional language, by 16 February 2018

ensure details of policies and procedures are shared with parents in a way they can understand, taking into account their understanding of written and spoken English, by 16 February 2018

maintain clear and consistent records of accidents, incidents, complaints and safeguarding concerns, by 16 February 2018.

On 23 February 2018, we carried out an unannounced visit to monitor the provider's compliance with the welfare requirements notice. We found adequate action had been taken. However, we found further concerns and have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

ensure that all staff clearly understand children's specific dietary requirements by 07 March 2018

ensure that all records relating to child protection and safeguarding referrals are clearly and accurately maintained, and that referrals are made without delay, and followed up on to safeguard children by 07 March 2018

ensure that the premises both inside and outdoors are fit for purpose, safe

and suitable by 07 March 2018

ensure that thorough risk assessments are carried out, and appropriate action taken, to protect children from hazards and risks to their welfare by 07 March 2018.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .