

Compliance action taken for childcare provision

EY496691/C325788

Date: 26/09/2017

Summary of outcome

On 13 September 2017, the provider notified Ofsted of a serious breach to the safety and security arrangements at the setting. The notification means that the provider met their legal responsibility to notify Ofsted of any significant event which is likely to affect the suitability of any person who is in regular contact with children on the premises where childcare is provided.

We looked into this concern to see whether the provider was meeting the early years foundation stage requirements. In particular, the requirements relating to the safety and security of the premises and the supervision of children. Specifically, that staffing arrangements ensure children's safety, and that children do not leave the premises unsupervised.

In addition to these concerns, we also looked into previous complaints that had been received regarding adult to child ratios, the arrangements for meal times, resources and the cleanliness of the premises. We also had information which suggested that the safeguarding procedures may not have always been followed.

On 19 September 2017 we attended a meeting with the provider and the Local Authority Designated Officer. On the same day we carried out a visit to the setting. During the visit, we viewed documentation, held discussions with managers and staff and carried out observations. We found that the provider had taken action to ensure that staffing arrangements were improved and to address how the incident occurred in order to avoid a reoccurrence. We also found that changes had been made to the security of the premises and the provider had shared all information with the relevant authorities. In addition to this, we found that there had been an occasion when safeguarding procedures had not been followed appropriately. However, the provider has taken steps to ensure this is not repeated in the future. We are satisfied with the action the provider has taken. During the visit, we observed practice and

looked at records of children's attendance. We found that staff to child ratios were consistently maintained. We also found that there were suitable arrangements in place for meal times and the setting was well-resourced and clean.

Following this visit we received another concern relating to a failure to follow appropriate emergency evacuation procedures. We spoke with managers who established that such an occasion had occurred, although the provider had not been made aware of this at the time and there have been changes in management since. We sent the provider a notice of action to improve which required them to

ensure that the emergency evacuation procedure is known, understood and followed by all staff in order to ensure the safety of children, staff and others on the premises

take steps to ensure that children are always within sight or hearing, with particular regard to emergency evacuations

provide support and training so that all staff have a clear understanding of their roles and responsibilities, with particular regard to sharing information with managers when procedures have not been followed, so that improvements can be made

take action to ensure that staff are fully aware of the need to share information with parents and carers that may be pertinent to their children in relation to any significant events that have occurred.

The provider wrote to us and provided evidence of the action taken to comply with the notice of actions to improve. Staff had undergone training and policies and procedures had been reviewed and improved. We were satisfied that the provider had taken appropriate action.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .