

## **Compliance action taken for childcare provision**

500096/C324072

**Date:** 30/09/2017

### **Summary of outcome**

On 23 August 2017 we received information from a third party, alleging that the provider of the nursery had failed to ensure that documentation relating to children was appropriately stored. This was specifically regarding information that had been left at a premises no longer owned by the nursery provider.

We spoke with the provider, and found the allegation to be true. The provider acknowledged the issue and took immediate steps to ensure that documentation was appropriately stored. However it remains that records relating to children had, for a period of time, not been stored appropriately.

We carried out an unannounced visit to the nursery on 11 September 2017 as part of this matter. During our visit we found that the registers of children's attendance were not always accurately completed. This could place children at risk, as the records did not accurately reflect the children that were in the nursery.

As a result of the matter relating to the registers, and that relating to the storage of children's records, we issued the provider with a notice of action to improve. This required them to;

Ensure that information and records about staff and children must be held securely and only accessible and available to those who have a right or professional need to see them.

Ensure that records of children's attendance are accurate, and include the times of arrival and departure in all instances.

We are satisfied with the provider's response to the actions raised.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .