

Complaint about childcare provision

305166/C316907

Date: 14/07/2017

Summary of complaint

On 8 June 2017, Ofsted received some information with regard to staff suitability checks, this also brought into question how staff are recruited.

Relevant requirements: Safeguarding practice. General Suitability matters. Disqualification. Qualifications. General information and record matters. Information about the provider.

We do not investigate to prove or disprove a complaint but use the information to check if the childcare provider is meeting all legal requirements. We visited the provider on 3 July 2017 and found that robust suitability checks are in place however the provider has not taken into consideration employers ongoing suitability in terms of the possibility of any relevant information that may lead to disqualification of an employee,

We sent the provider a notice of action to improve that asks them to: Take steps to ensure that as a provider or a childcare worker, individuals are not disqualified. This may be as a result of the person living in the same household as another person who is disqualified, or because they live in the same household where a disqualified person is employed. (Disqualification 3.15.)

The provider has taken prompt and effective action in terms of ensuring staff are not disqualified. This is now a question asked at the point of recruiting a new staff member and a declaration being signed by existing members of staff and committee members.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted