

## **Compliance action taken for childcare provision**

EY431075/C315211

**Date:** 28/06/2017

### **Summary of outcome**

On 19 May 2017, we received a notification from the provider that there had been an incident that related to managing children's behaviour appropriately and that the setting had reported this incident to the local safeguarding children's board.

This means that the provider met their legal responsibility as set out in the Early Years Foundation Stage welfare requirements relation to 'suitable people'. In particular, to notify Ofsted particulars of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or who is in regular contact with children.

We carried out an unannounced visit to the provider on 6 June 2017 to discuss the incident and consider the detailed information that they provided.

As a result of our visit we found that the not all staff understood the setting's policy and procedures to safeguard children. A suitable policy to safeguard children was in place but it had not been followed on this occasion. We found that not all staff knew and followed the setting's behaviour management policy. We found that staff were sometimes insistent that children follow rigid routines; and that this had a negative effect on the emotional well-being of some children. The recently appointed manager had carried out a full investigation into the incident and had identified where the setting was not meeting requirements. Plans were in place to address the identified areas, but these had not yet been fully carried out.

Following the visit, we issued a notice to improve that required the provider to:

train all staff to understand the safeguarding policy and procedures, and ensure that all staff have up to date knowledge of safeguarding issues

ensure children's behaviour is managed effectively and in a manner appropriate for their stage of development and particular individual needs.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .