

## **Compliance action taken for childcare provision**

EY407765/C311969

**Date:** 17/05/2017

### **Summary of outcome**

On 7 April 2017 we received information which raised concerns about the registration. We received this information as a notification from another agency. The information raised concerns about understanding of an implementation of the child protection policy. On 19 and 20 April 2017, we received further information which raised concerns about the safety.

We needed to look into these concerns to check the provider was meeting the requirements of the eyps. In particular, concerns around 'child protection', 'suitable people', 'staff qualifications, training, support and skills', and 'safety'.

We conducted an unannounced visit and found that the premises were safe, secure, and that the provider was taking appropriate action to ensure the safety of parents and children in the car park area and entrance to the premises.

We found however, that on one occasion, the provider had not followed their own child protection policy and procedure. Following this breach of the requirements, the provider had taken the following action to meet the requirements around 'child protection':

Updated their own policies and procedures to ensure that they were clear and understood by both staff and parents.

Put in place additional training and reflection as a staff team around the area of child protection to ensure that appropriate action is always taken in the future.

We were satisfied that the provider had taken appropriate action to meet the requirements, and therefore took no further action ourselves. The provider remains registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted) .