

Compliance action taken for childcare provision

EY387116/C298921

Date: 11/05/2017

Summary of outcome

On 20 October 2016, we carried out an inspection which judged that the overall effectiveness of the provision was inadequate and did not meet the needs of the children who attend.

We found that the provider did not monitor staff practice effectively. Some staff were not able to fulfil their role and responsibilities as a key person in meeting children's individual needs effectively. Areas of the nursery were not kept clean and in an appropriate hygienic condition, potentially placing children's health at risk. Suitable risk assessments had not been completed, causing children to be exposed to numerous hazards both inside and outdoors. The quality of teaching was found to be weak and inconsistent; at times lacking challenge, and at times staff expectations were unrealistic. Resources such as books were not in good condition, and as such did not encourage children to explore their interest in literacy.

Following the inspection we issued a welfare requirement notice that required the provider to;

- ensure that staff understand and carry out their roles and responsibilities effectively to meet the needs of the children in their care
- ensure that the premises and equipment used for the purposes of childcare are safe, clean and suitable
- provide suitable facilities for the hygienic preparation of food for babies
- take all reasonable steps to ensure that children are not exposed to risks, undertaking thorough assessments to identify, remove or minimise hazards with regard to the premises and equipment available to children

- ensure that the basic needs of babies and young children are known and promptly addressed by their key person.

In addition we also issued a notice to improve that required the provider to;

- plan challenging and enjoyable experiences for each child in all areas of learning and development that meet their individual needs, interests and stages of development
- promote children's learning and development, specifically their literacy skills.

We carried out a monitoring visit to the setting to check that the provider was complying with all the actions set in the notices. We found that all staff had been re-issued with their job descriptions. These have been discussed during individual supervision sessions and will be used to monitor performance, as well as daily observations made by the manager. A buddy system has been implemented for key persons, which ensures that there is continuity of care and learning for each child. The whole nursery has been deep cleaned by an independent company and a permanent cleaner is in the process of being employed. Daily checklists are in place for opening and closing, and are relevant to different areas of the setting to ensure all hazards are minimised or removed. In house training for risk assessment has been delivered to all staff. There is now a better selection of books and resources to support children's interests. These are displayed well and book areas look inviting. Letters and Sounds work is planned regularly throughout the week involving children's interests, books and activities such as 'Going On A Bear Hunt'.

The next visit will be a full inspection.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website

for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .