

Compliance action taken for childcare provision

EY254518/C302169

Date: 07/02/2017

Summary of outcome

On 9 December 2016 we received an anonymous complaint from a third party. Concerns were raised about; children not being referred to external agencies for support, children with behavioural needs not being supported, staff not being fit to work with children, and staff using personal mobile phones while in contact with the children.

We carried out an unannounced visit on 17 January 2017 to investigate the concerns raised.

Following our visit we found nothing to support the allegations made, and therefore took no action in that regard.

It was further alleged that staff speak to the children in a derogatory manner and that children are not provided with sufficient food at meal times. Direct observations during the visit found these aspects of the allegations to be malicious.

However, while not part of the concerns raised, during our visit we found that a significant number of children in the baby rooms had not been signed in by staff. This placed children at risk of harm as there was no clear record of which children were on the premises.

Additionally we found that while staffing ratios across the nursery were being met, staff were not appropriately deployed at times. This led to there being too few staff looking after babies for part of the day.

As a result of these two breaches of requirements we issued the provider with a notice of action to improve that required them to;

Ensure that a daily record of children's attendance is maintained at all times.

This must include accurate times of arrival and departure, and must be completed contemporaneously.

Ensure that staff are appropriately deployed to best meet the needs of all children. This is however with particular regard to the care of babies.

We are satisfied with the provider's response to the actions raised.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .