

Compliance action taken for childcare provision

EY481421/C299558

Date: 16/11/2016

Summary of outcome

On 9 November 2016 we received a notification from the provider regarding a safeguarding incident that had occurred in the setting. The notification means that the provider met their legal responsibility as set out in the Early Years Foundation Stage welfare requirements to notify Ofsted of a significant event. We needed to check that the Early Years Foundation Stage safeguarding and welfare requirements were being met. In particular, the requirements that relate to safeguarding practice; training, support and skills; suitable people and safeguarding policy. On 14 November 2016 we carried out an unannounced visit to the provider. We found that the provider had failed to undertake a robust enough investigation into the incident and into other concerns that had been raised by staff on previous occasions. We found that some staff lacked knowledge and understanding of safeguarding procedures. We also found that arrangements for induction and supervision were not sufficiently robust and focused on improving staff practice. Following our visit we sent the provider a notice to improve that asked them to review the procedures for responding to concerns and allegations made about staff to ensure a robust investigation is undertaken. The notice asked the provider to ensure all staff have a secure knowledge of safeguarding procedures, and in particular the procedures for reporting concerns beyond the setting. The provider was also asked to improve arrangements for the induction for all staff to ensure staff are clear about what is expected of them and are informed about procedures and practice within the setting. Finally the notice asked the provider to improve arrangements for supervision to ensure this is sufficiently focused on monitoring and improving staff practice and the identification of training needs. We are satisfied with the action taken by the provider. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .