

Compliance action taken for childcare provision

EY387116/C297876

Date: 23/11/2016

Summary of outcome

On 19 October 2016 we received information that raised concerns about the provider's ability to safeguard children. At an unannounced inspection we looked at the concerns to see whether the provider was meeting the Early Years Foundation Stage requirements relating to Safeguarding Practice and Safeguarding Policy; Managing Behaviour; Risk Assessment; General Suitable People and Training, Support and Skills. We also looked at Equal Opportunities, Child Supervision and Changes that must be notified to Ofsted.

We found that staff's knowledge and understanding of safeguarding policies and procedures was appropriate and that they understood the duty to report any concerns they may have about a child's welfare or a colleague's practice. Children's behaviour was managed appropriately. Management has a suitable process in place regarding the recruitment and vetting of staff. General staffing ratios were met regarding children's supervision. However, we found that on the day of inspection, Staff practice is not monitored effectively. Leaders do not ensure that all staff know and follow their roles and responsibilities to promote children's care, learning and development. Staff were not conducting rigorous risk assessments to promote children's safety and welfare. Children were able to access blind cords and telephone wires. Some radiators were extremely hot and the water available for children's water play was very dirty as it had been left from the previous week's activities. The kitchen area used for the preparation of milk and sterilisation of equipment for babies was dirty and a number of dirty towels were left lying on the kitchen floor. There was a stale odour and staff stated that the towels had been left over the weekend. Older children were exposed to hazards including discarded tissues, paper and plastic bags outdoors. Staff do not consider the suitability of some equipment when planning activities for babies and younger children. The inspector and the manager witnessed a young child in the baby room chewing on a foam paint roller, posing a choking hazard. Inspectors also observed staff adhering to rigid routines

regarding key persons attending to young children's nappy changing. This resulted in some children knowingly with soiled nappies having to wait for some time, 10 minutes in one case, until this was addressed.

Following the inspection we issued a Welfare Requirements notice that asks the provider to:

ensure that staff understand and carry out their roles and responsibilities effectively to meet the needs of the children in their care; ensure that the premises and equipment used for the purposes of childcare are safe, clean and suitable; provide suitable facilities for the hygienic preparation of food for babies; take all reasonable steps to ensure that children are not exposed to risks, undertaking thorough assessments to identify, remove or minimise hazards with regard to the premises and the equipment available to children; ensure that the basic needs of babies are known and promptly addressed by their key workers in order to promote their welfare and comfort.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .