

Complaint about childcare provision

137964/C293327

Date: 14/10/2016

Summary of complaint

On 24 August 2016, we received a complaint which raised concerns about the suitability of the childminder. These concerns relate to the early years foundation stage (EYFS) welfare requirements.

Ofsted conducted an unannounced visit and looked into this concern to see whether the setting was meeting EYFS welfare requirements, in particular we considered the requirements relating to suitable people and changes that must be notified to Ofsted.

We found no evidence to suggest that the childminder was not suitable. However, we found that the childminder had failed to notify Ofsted of a significant event, which is a requirement of their registration. On this occasion Ofsted issued the provider with a warning letter.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted

