

Complaint about childcare provision

EY393584/C288614

Date: 07/09/2016

Summary of complaint

On 30 June 2016 we received information that raised concerns about recruitment and vetting procedures at the setting. We needed to investigate this concern to see whether the provider was meeting the Early Years Foundation Stage welfare requirements relating to 'Suitable people'. In particular, these include a requirement that states: Providers must ensure that people looking after children are suitable to fulfil the requirements of their roles. Providers must have effective systems in place to ensure that practitioners, and any other person who is likely to have regular contact with children (including those living or working on the premises), are suitable.

We do not investigate to prove or disprove a complaint but we look into information we receive to see if the registered person is meeting all legal requirements and remains suitable for registration.

We carried out an unannounced visit to the setting and found that the provision had closed. An investigation into the concerns was not undertaken as the provider resigned and is no longer registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information on how we deal with complaints about providers, please view the *Early years compliance handbook* which can be found here at

www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted