

Compliance action taken for childcare provision

EY414253/C283943

Date: 03/06/2016

Summary of outcome

On 10 May 2016 Ofsted received a range of allegations from a third party. These related to; children being roughly handled at the setting, children being spoken to in a derogatory manner by staff, staff not holding paediatric first aid qualifications, staff not having DBS checks in place, registers of children's attendance not being completed, children being forced to eat food they do not want, and that children are fearful of the provider.

In order to investigate these concerns we conducted an unannounced visit to the setting on 11 May 2016.

As a result of our visit we found the majority of the allegations made to be unfounded. However we did find that registers of children's attendance were not accurately completed, for a brief period the setting operated with too few staff for the number of children present, and the provider was not able to provide proof of a DBS check for one member of staff.

Due to this we issued the provider with a notice of actions to improve that required them to;

Ensure an accurate daily register of all children's attendance is maintained at all times, including arrival and departure times for all children.

Ensure that staff ratio requirements are met at all times, and with particular regard to during the collection of children from school.

Ensure that all staff working with children are suitable to do so. This is with specific regard to ensuring all staff hold an enhanced DBS check.

We are satisfied with the provider's response to the actions set.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the *Early years compliance handbook* which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted .