

Children's homes - monitoring

Inspection date	15/03/2016
Unique reference number	SC478707
Type of inspection	Monitoring
Inspector	Natalie Burton

This monitoring visit

On the 15 February 2016 an inspector undertook a full inspection. The overall inspection judgement was inadequate following serious concerns about insufficient action taken to safeguard young people. The main concern arising from the visit was lack of robust investigation following a significant safeguarding incident at the home. As a result a compliance notice was made with a date for compliance of 9 March 2016. Further concerns identified were: ineffective internal monitoring to improve the quality of care provided; a lack of effective location risk assessment highlighting potential risks and the strategies to reduce these risks; inconsistent action to ensure that medical opinion is sought and accessible if required to young people; ineffective action to robustly address potential indications of bullying; and no individual appointed to be the manager of the home. As a result six requirements were made.

On the 25 February 2016 a monitoring visit was undertaken by an inspector. This was to evaluate the progress made in meeting the compliance notice regarding concerns about the lack of action taken to safeguard young people. The visit found the provider had taken sufficient action. This is because the provider has fitted alarms to all external doors, and provided the senior staff member with a suitable bed to sleep in the downstairs office. Therefore if the young people were to leave the home the staff would be aware and be able to take action to safeguard young people more effectively. The provider has investigated the previous incident to prevent a recurrence. From the investigation, the provider has ensured the staff have completed safeguarding refresher training, and all staff are provided with an updated bedtime, sleep and night time policy. This clearly defines the expectations of the provider to ensure that all young people are settled before the staff go to sleep. As a result, the young people are sufficiently safeguarded.

The six requirements made at the full inspection were not looked at during this visit, and are therefore repeated. Ofsted will continue to monitor.

Information about this children's home

This home is registered to provide care and accommodation for four young people with emotional and/or behavioural difficulties. A private organisation owns and operates this setting.

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
<p>10: The health and well-being standard</p> <p>(2) In order to meet the health and well-being standard, in particular, the standard in paragraph (1) requires the registered person to ensure:</p> <p>(c) that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment and other services as the child may require.</p>	18/03/2016
<p>11: The positive relationships standard</p> <p>(2) In order to meet the positive relationships standard in particular, the standard in paragraph (1) requires the registered person to ensure:</p> <p>(a)(xi) that staff escalate confrontations with, or between children, or potentially violent behaviour by children.</p>	18/03/2016
<p>13: The leadership and management standard</p> <p>(2) In order to meet the leadership and management standard in particular, the standard in paragraph (1) requires the registered person to:</p> <p>(d) in particular, the standard in paragraph (1) requires the registered person to ensure that the home has sufficient staff to provide care for each child.</p> <p>(f) understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home.</p>	18/03/2016

<p>The registered provider must appoint a person to manage the children's home if there is no registered manager in respect of the home. (Regulation 27(1)(a))</p>	<p>31/03/2016</p>
<p>The registered person must ensure that within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes (i) – (viii) and (b)(i) and (ii) and (c). (Regulation 35 (3)(a)(b)(c))</p>	<p>18/03/2016</p>
<p>The registered person must review the appropriateness and suitability of the location of the premises used for the purpose of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)© (the protection of children standard). (Regulation 46(1))</p>	<p>18/03/2016</p>

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the home since their last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

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