

## **Complaint about childcare provision**

EY439979/C266419

**Date:** 23/12/2015

### **Summary of complaint**

On 9 and 12 November 2015 we received a concern that related to; risk assessment; particularly in relation to the family dog; safeguarding practice and policy; particularly in relation to keeping children safe; general suitable people matters; particularly in relation to those living and working on the premises; child supervision; particularly in relation to how well the childminder supervises the children in her care, and changes that must be notified to Ofsted.

We conducted an unannounced visit to the premises on 14 December 2015, to see whether the childminder was meeting the Early Years Foundation Stage welfare requirements. During the visit we checked the environment, sampled documentation and spoke to the childminder about her practices. We found the childminder had completed an effective risk assessment in relation to her dog. This ensures the dog does not have access to minded children during the hours of childminding. The childminder supervises children effectively. However, the childminder had not informed Ofsted of changes to household members living or working on the premises or shared information that may impact on the suitability of household members. This is an offence. Therefore, we will issue a warning letter.

The provider remains registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [\*Concerns and complaints about childminders and childcare providers\*](#) leaflet (Reference no. 080120)