

## **Compliance action taken for childcare provision**

EY390819/C239391

**Date:** 13/06/2015

### **Summary of outcome**

On 4 February 2015 we received information that raised concerns about safeguarding and information and records. We decided to visit the setting to look at these concerns to see whether the nursery was meeting the Statutory Framework for the Early Years Foundation Stage requirements 3.7, 3.8 and 3.68. In particular, this includes the requirement that states; ' Providers must have regard to the Government's statutory guidance 'Working Together to Safeguard Children 2013', 'Registered providers must inform Ofsted of any allegations of serious harm or abuse by any person living, working, or looking after children at the premises and of the action taken in respect of the allegations' and 'providers must enable a regular two-way flow of information with parents and/or carers'.

We made an unannounced visit to the setting and were concerned that information about an allegation against a member of staff was not passed to the local authority designated officer (LADO) without delay so that they could investigate. Instead the setting investigated the allegation themselves and then notified LADO. During the visit we also found that the provider had not notified Ofsted of the incident within the required timeframe. However, we found that the setting do notify parents and carers appropriately whenever possible, of all information concerning their child. During the visit it became apparent that not all practitioners were clear about safeguarding issues and the correct procedures to follow if an allegation were made about a member of staff. The safeguarding policy for the setting required amending to truly reflect the local authorities' procedures.

Following our investigation, we sent the provider an initial warning letter for failing to notify Ofsted about the allegation as soon as reasonably practicable. We also raised two notices to improve which asked the provider to 'improve staffs knowledge and awareness of safeguarding issues, in order for them to be able to identify and respond appropriately to concerns about children's

welfare' and 'ensure that the statutory guidance of 'Working Together to Safeguard Children' is firmly embedded in practice, and review the safeguarding policy to ensure that it is in line with the guidance and procedures of the Local Safeguarding Children Board.

On 30 April 2015 we made another unannounced visit to the setting to monitor the notices to improve. The provider had responded appropriately to these notices. Ofsted are satisfied that the provider has taken the required action to ensure that children are appropriately safeguarded. Therefore the provider continues to be registered.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).