

Compliance action taken for childcare provision

EY429067/C239816

Date: 28/05/2015

Summary of outcome

On 9 February 2015, we received a complaint that raised concerns about the supervision of children, particularly when using the bathroom, and how well children are safeguarded. On 10 February 2015, we also received a notification from the provider about an incident relating to the supervision of children and safeguarding. The notification means that the provider has met their legal responsibility as set out in the Early Years Foundation Stage welfare requirements to notify Ofsted of significant events.

We do not investigate to prove or disprove a complaint, but we look into the information we receive to see if the registered childcare provider is meeting all legal requirements. We carried out an unannounced visit to the nursery on 27 March 2015 to see whether the setting was meeting the safeguarding and welfare requirements, in particular the requirements relating to staff:child ratios; safety and child protection. During the visit we found that staff supervise children appropriately. Staff were effectively deployed throughout the nursery; they offered good levels of support and supervision to all children and encouraged independence with basic hygiene and personal health care needs. We found that detailed safeguarding procedures are in place, and the designated person who takes the lead for safeguarding children has attended appropriate training. However, we found that not all staff had a secure knowledge of safeguarding and not all staff were fully aware of their role in safeguarding children in accordance with the Government's statutory guidance 'Working Together to Safeguard Children 2013'. As a result, the safeguarding procedures were not followed to ensure safeguarding concerns were promptly reported to the appropriate agencies for all children. Although, it was not part of the original concern, we found that staff do not consistently implement the nursery's procedures for ensuring the premises are always clean and hygienic for the children. Not all equipment is sufficiently clean to protect children from the risk of cross-infection. Therefore, we issued a notice to improve that requires the

registered provider to:

make sure every individual working with children is aware of the safeguarding procedures and the role that they have to play in safeguarding children and protecting them from harm, in accordance with the Government's statutory guidance 'Working Together to Safeguard Children 2013'

improve the systems for ensuring the good health of children by making sure that staff consistently implement the procedures for cleaning equipment such as nappy changing units in order to provide a hygienic environment for children.

We will monitor the provider. The provider remains registered with Ofsted.

On 19 May 2015, following a written response received to the notice to improve, we had an in-depth conversation with the manager about how the actions set out in the notice were met. The manager provided detailed information about the progress made.

Further training to improve staff's knowledge of how to safeguard children and their role in protecting children from possible harm and neglect, has been provided. The manager's understanding of her role as the designated practitioner to take lead responsibility in safeguarding children has also improved. The manager has introduced a stronger procedure to ensure equipment is sufficiently clean and children are protected from the risk of cross infection. The manager monitors practice more closely to ensure procedures for maintaining children's health, with particular regard to nappy changing, are effectively followed.

We are satisfied with the action taken by the provider and we shall be taking no further action. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website

for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).