

Complaint about childcare provision

200505/C242106

Date: 10/04/2015

Summary of complaint

Ofsted received a notification from the provider on 5 March 2015 that a child had received an injury at the nursery. An unannounced inspection was carried following the risk assessment process. It was found that the accident was unavoidable and the provider is meeting all of the welfare requirements. The area is safe and does not pose a risk to the children. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)