

Inspection report for children's home

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<b>Unique reference number</b>	SC462450
<b>Inspector</b>	Fiona Littlefield
<b>Type of inspection</b>	Interim
<b>Provision subtype</b>	Children's home

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<b>Registered person</b>	Satash Community Care Project Limited
<b>Registered person address</b>	25 Balaham High Road London SW12 9AL

<b>Responsible individual</b>	Thanaletchmi Loganathan
<b>Registered manager</b>	Vyramuthu Rattinam Loganathan
<b>Date of last inspection</b>	18/09/2014

<b>Inspection date</b>	24/02/2015
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Previous inspection	good
Enforcement action since last inspection	none

## This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

Since their last inspection the service is judged to be making improved progress.

The home was judged as Good in the last inspection in September 2014. Since that time, the Registered Manager has fully addressed the two requirements. A Statement of Purpose has now been updated in line with new regulations and has been submitted to Ofsted. Internal monitoring reports are now submitted every three months. This is in line with regulations and assists monitoring. In reference to the recommendation that restraint logs should contain all information required in regulation, there have been no incidents requiring restraint since the last inspection. However, the Registered Manager is aware of the need for full and detailed recording of each incident. The home has continued to make good progress which has led to positive outcomes for young people.

When young people are first referred to the home, their needs and vulnerabilities are carefully scrutinised by the Registered Manager who visits young people in advance of making a final decision about a referral. He works closely with parents, schools, social workers and other external professionals to facilitate the placement. Where young people are known to exhibit challenging behaviour, detailed risk assessments are matched with management strategies that are effective and proportionate. As a result, when the young people come to the home, they feel safe and welcome.

Some young people, who already attend the home, are being prepared for leaving the service when they reach adulthood. Committed and persistent staff work with social workers, independent reviewing officers and schools to help young people achieve their goals. As a result, young people make progress in achieving a level of independence given their individual starting points. They develop social skills and self-confidence both at home and in the community. The mother of one young

person said 'x is developing grown up interests and has a peer group. She has come on leaps and bounds'.

Young people do not understand the concept of safety due to their complex needs. Due to the high staff ratio, they are closely supervised both in the home and in the community. Young people's risk taking behaviours are consistently reviewed and management strategies are regularly updated. A skilled and professional staff team balance the safety of young people with offering them new opportunities. The teacher for one young person said that staff 'really want to give young people opportunities...but they know when it is too much'. As a result, young people gain new experiences in a safe way.

Young people benefit from the calm and confident approach of staff in the home. Feedback from parents and professionals is very positive about the nurturing atmosphere. The mother of one young person said 'staff are very attentive, they seem to know what to do to keep x calm and to de-escalate challenging behaviour'. There have been no instances of restraint, physical intervention or sanctions since the last inspection. Instead the focus is on building trust and re-assurance. This is reflected in the key worker notes, daily records and assessment reviews. Consequently, young people are enabled to feel secure and settled in the home.

A member of staff described the ethos of the home as 'calm and enabling, we want to improve the lives of young people but also keep them safe.' For instance one young person has made progress in eating and drinking. A LAC review in February 2015 noted 'x needs constant reassurance and attention to build his trust. Changes in diet achieved, because staff are consistently prompting him'. As a consequence of this approach, young people make progress in achieving their individual goals.

The Registered Manager monitors the quality of care provided to the young people. He scrutinises all referrals to ensure that the needs of any prospective resident is compatible with existing young people. As a result, the safety of the young people is not compromised.

Feedback from professionals and most parents is positive, particularly when referring to partnership working. For instance, some of the young people are not able to verbalise their wishes and feelings. Staff in the home observe and record the reactions and behaviour of young people. This helps build understanding of the young person's wishes and feelings in different situations. This information is shared regularly with parents and professionals. A teacher in a school attended by one young person said that communication was 'honest and open so we work well together'. Young people benefit from this measured and purposeful approach to their care plan and development.

External monitoring reports are detailed but do not include comments from parents of young people placed there. The Registered manager is aware of this shortfall. He and the independent visitor have recently attended training in Regulation 33 report

writing and are aware of the importance of including views from young people's families. This reflects the continued commitment from the staff at the home, to keep up to date with developments in the social care field. The home has a good capacity for improvement and this impacts positively on the young people who stay there.

The home provides a homely comfortable and secure environment for the young people. There plenty of space for them to use in the home and an attractive and safe garden area. Young people are encouraged to relax in surroundings that encourage their well-being and comfort.

## Information about this children's home

This children's home is run by a private company. The home is registered to provide a service for up to four children or young people, male or female with learning difficulties.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/09/2014	Full	good
08/01/2014	Full	adequate

## What does the children's home need to do to improve further?

### Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure that visits of the home carried out under Regulation 33 include relevant checks set out in regulations and guidance and checks of any disciplinary measures. This is raised with particular reference to contacting parents of any young people placed in the home as part of the Regulation 33 report. (NMS 21.7)

## **What inspection judgements mean**

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

## **Information about this inspection**

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.