

Complaint about childcare provision

EY293578/C240247

Date: 13/03/2015

Summary of complaint

On 4th February 2015 we received information that suggested children's personal care needs were not being met. As a result Ofsted carried out an inspection to see whether the provider was meeting the Early Years Foundation Stage requirements.

The registered provider had taken action to address these concerns prior to the inspection taking place. Therefore, requirements in relation to the concerns were being met and no further action was taken in relation to these concerns.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)