

Compliance action taken for childcare provision

EY437526/C227697

Date: 27/01/2015

Summary of outcome

On 29 September 2014, we received a notification from the provider relating to suitable people. Prior to this we also received concerns from other sources between 10 and 26 September about a number of concerns that raised concerns about professional practice at the nursery, some of which we had written to the provider to look at. These included how individual children's needs are met specifically with regard to food and drink, particularly the needs of younger children, the suitability of staff and security of the premises. Following the notification we visited the provider and looked into these concerns to see whether the setting was meeting Suitable people; Safeguarding; Staff qualifications, training, support and skills; Key person; Medicines; Food and drink; Accidents; Safety and suitability of premises, environment and equipment; Outings; Information for parents and carers.

We found that the provider had followed their own internal procedures and completed an investigation into staff practice at the nursery, following a concern about the arrangements for children requiring baby milk; the provider has reviewed and changed its practice. Staff now make bottles from containers of baby formula milk as required. This means that correct measurements are adhered to. The nursery, following a recent inspection, has taken steps to ensure that parents are made aware that the nursery uses halal meat, this is detailed on menu boards and discussed at initial meetings with parents. A vegetarian option is available if parents' prefer this. We also found that the provider has a robust system in place for reporting and recording accidents and medication at the nursery. The manager collates information regularly and uses this to look at trends and areas which can be improved. The setting has risk assessments in place for all areas of the premises and for any trips and outings they undertake with children and this includes how staff are deployed and the ratios used to ensure children are safe. A member of staff who is first aid trained accompanies all trips. The nursery has organised a range of activities for parents and carers including

parents evening and workshops to promote working together and develop communication with parents. The nursery uses CCTV and access to this is restricted by the provider through password protection.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).