

Compliance action taken for childcare provision

EY337018/C202142

Date: 21/01/2015

Summary of outcome

On 9 January 2014, we received a notification from an outside agency that raised concerns about how safeguarding concerns were dealt with and staffing at the setting. We needed to investigate this concern to see whether the setting was meeting safeguarding and welfare requirements relating to child protection, suitably people and staff qualifications, training, support and skills. In particular, these include requirements that state:

Providers must train all staff to understand their safeguarding policy and procedures, and ensure that all staff have up to date knowledge of safeguarding issues.

Providers must have regard to the Government's statutory guidance working Together to Safeguard Children. If providers have concerns about children's safety or welfare, they must notify agencies with statutory responsibilities without delay. This means the local children's social care services and, in emergencies, the police.

The daily experience of children in early years settings and the overall quality of provision depends on all practitioners having appropriate qualifications, training, skills and knowledge and a clear understanding of their roles and responsibilities.

We visited the setting and found the provider had taken action by undertaking an investigation into why the child protection procedures were not followed appropriately. The provider has taken action to address the findings from their investigation. In addition, all staff have updated their knowledge of safeguarding by attending training. As a result no further action was taken by Ofsted.

At a subsequent inspection carried out on 1 April 2014, it was found that staff were able to demonstrate that they have a sound knowledge of safeguarding issues and the procedure they should follow should they have concerns about a child. In addition, safeguarding has been added to the format for both team meetings and staff supervision to support safeguarding practice.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [**Ofsted's Enforcement Policy**](#).