

Complaint about childcare provision

EY284059/C190694

Date: 16/01/2015

Summary of complaint

On 16 July 2013 Ofsted received concerns that a child had been left in the garden unsupervised. At the inspection, we looked into the concerns to see whether the setting was meeting the requirements for ratios, child supervision and staff deployment.

Staff and management take all necessary steps to meet requirements. However, they acknowledge that following an incident where a child was left for a few minutes in the garden, they took swift action to review their practice, to ensure this never happens again. The child was safe and well. Following the inspection, we took no further action.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [*Concerns and complaints about childminders and childcare providers*](#) leaflet (Reference no. 080120)