

Compliance action taken for childcare provision

EY413850/C199454

Date: 26/11/2014

Summary of outcome

On 26 November 2013 we received information from an outside agency that raised concerns about safeguarding in relation to staff suitability, their awareness of safeguarding policies and procedures, supervision and recruitment procedures, ratios, staff deployment and staff practice. Ofsted visited and issued the provider with welfare notice requirements to make sure staff arrangements meet the needs of all the children and ensure their safety, with particular reference to ensuring staff suitability; to ensure robust, effective safeguarding policies and procedures are in place and are understood by staff, including whistle blowing procedures; to ensure all staff have up-to-date knowledge of safeguarding issues and their responsibility to respond to concerns, including prompt notification to statutory agencies. Ofsted also issued the provider with notices to improve to ensure potentially harmful substances are stored out of children's reach at all times and to demonstrate appropriate arrangements are in place for the supervision of staff to promote teamwork and continuous improvement. Ofsted completed unannounced monitoring visits to assess that these issues were being addressed.

A subsequent inspection was carried out where we looked at the general welfare requirements for safeguarding and promoting children's welfare, suitable people and staff to child ratios. At the inspection we found safeguarding policies and procedures have been reviewed, staff receive ongoing training on child protection and show a suitable awareness of procedures to follow regarding any concerns arising. In addition, we found suitable recruitment and employment procedures, including supervision arrangements, are in place for assessing and monitoring the ongoing suitability of staff, such as with their health, well-being and practice with children, and regard is given to working with related agencies and current legislation. We also found correct staff ratios are maintained within the nursery. This helps to promote children's overall welfare. However, while

improvements have been made, this inspection identified other breaches of requirements and judged the overall effectiveness of the inspection as requires improvement. The inspection identified security issues with the premises. There are keypad systems fitted at the main entrance door and the individual playrooms, but these are not always sufficiently secured or monitored. While overall children are well supervised, this does not fully prevent children's unsupervised access or unauthorised persons entering the premises. This has an impact on aspects of children's safety and also means that associated requirements of the Childcare Register are not met. In addition, staff are not always sufficiently deployed to fully support the learning needs of all children. Following our inspection we sent the provider a notice to improve that asked them to improve risk assessment and security systems and staff deployment.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).