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Cheeky Monkeys Day Nursery  
Cheeky Monkeys Day Nursery  
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Our Reference EY290174

Dear AAM & Sons Limited

### **Monitoring for provision judged as inadequate**

An Ofsted inspector, Lindsey Pollock, monitored your provision on 17/07/2014 following your inspection where the provision was judged to be inadequate.

### **Outcome of monitoring**

As a result of our inspection on 24/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with your manager the steps that have been taken to address the actions raised in the notice to improve. She also talked to staff, children and a senior manager from your leadership team. She observed children engaging in play and being settled for sleep. The inspector looked at the steps you have taken to ensure that safeguarding procedures to protect children's well-being and are followed correctly. She looked to see what action you have taken to ensure the records of children's attendance are kept appropriately and to gather information from parents about starting points to support and challenge children's learning and development from the start. Documentation supporting these steps was seen during the visit.

The inspector found that you have been proactive in addressing the issues raised at inspection and comprehensive action plans are in place to further raise the quality of the provision. The manager explained that you formulated the plans following discussion and meetings with the local authority adviser with whom you have worked very closely and whose support and guidance you have welcomed.

The manager described how you took immediate steps following the inspection to

safeguard children. All staff were interviewed and action was taken in compliance with the setting's employment policies and procedures. She described how, at a full staff team meeting facilitated by your local authority adviser, training was delivered on how to promote the personal, social and emotional development of children, and on the setting's whistleblowing and safeguarding procedures. The manager described how she has increased and improved her monitoring of staff practice by spending more time in the childcare rooms and by discussing the setting's policies and procedures on a day-to-day basis and also in individual staff supervision sessions. You have held a meeting with parents to assure them that steps are being taken to ensure the welfare of their children.

The manager described how the documentation for recording children's attendance has been reviewed and adapted to ensure accurate details are consistently recorded. She showed the inspector documents for each room and told her how she now checks them on a daily basis so she can be sure staff are complying with the setting's procedures for completing these. This helps to further safeguard children while in your care.

The manager detailed the action you have taken to improve the quality of the information gathered from parents and carers at registration about children's starting points, to enable staff to support and challenge children's learning and development. You have done this by adapting the all-about-me booklet, which is completed by parents and carers prior to their child starting nursery. You now ask parents and carers to provide details of what their child knows and can do, so that staff can use this information to help them plan care and activities. This helps you to promote children's development from the start of their placement with you.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

### **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson  
National Director, Early Education

## Actions

Action	Due date	Closed date
ensure all staff are aware of their responsibility to report, in a timely and appropriate way, any concerns about staff practice to ensure children are safeguarded	08/05/2014	17/07/2014
improve systems to consistently record children's accurate hours of attendance	08/05/2014	17/07/2014
improve the quality of the information gathered from parents at registration about children's starting points to enable staff to support and challenge children's learning and development from the start.	08/05/2014	17/07/2014
implement the procedure to be followed for the protection of children, intended to safeguard children being cared for from abuse (compulsory part of the Childcare Register).	08/05/2014	17/07/2014
implement the procedure to be followed for the protection of children, intended to safeguard children being cared for from abuse (voluntary part of the Childcare Register).	08/05/2014	17/07/2014