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Our Reference 135405

Dear Raj Nagendran

### **Monitoring for provision judged as inadequate**

An Ofsted inspector, Julia Crowley, monitored your provision on 07/05/2014 following your inspection where the provision was judged to be inadequate.

### **Outcome of monitoring**

As a result of our inspection on 15/01/2014, we sent you a welfare requirements notice.

This notice required you to:

improve the procedures in place for managing children's behaviour and improve staff's understanding of age appropriate strategies they can use to deal with different types of behaviour

You were also issued with a notice to improve with a timescale for completion of 11 March 2014 and 11 June 2014 which asked you to:

improve the arrangements for the supervision of staff who have contact with children and families; ensure this fosters a culture of mutual support, teamwork and continuous improvement which encourages the confidential discussion of sensitive issues with parents

improve the key person system, so that key persons support the children for whom they take special responsibility, especially when settling new children

improve the organisation of meal times to ensure children are adequately supervised so that children have a positive experience and any dietary requirements are strictly adhered to

ensure all staff have good knowledge of how to help children develop their communication and language well by increasing children's vocabularies and

developing listening skills through asking more open ended questions and providing more encouragement for children to talk and comment on their play activities

improve the outdoor physical play opportunities for babies to enable them to fully investigate their environment

improve the observation and assessment methods so that staff can accurately observe and assess children to understand their level of achievement and then plan challenging learning experiences for each child across all areas of learning

On the 12 March 2014 a monitoring visit took place. The inspector discussed with the provider the steps that have been taken to address the actions raised in the welfare requirement notice and the notice to improve. Having considered all the evidence, the inspector is of the opinion that the setting had taken prompt and effective action to address the points for improvement.

During the visit the provider demonstrated that the risk assessment for the outdoor baby play area was not effective. The inspector observed that there was broken plastic, cardboard packaging and weeds, all accessible to young children and presenting as a potential hazard.

Therefore a further notice to improve was issued as follows:

ensure that premises including outdoor spaces are fit for purpose, that spaces, furniture, equipment and toys are safe for children to use and premises are secure, that premises and equipment are clean and comply with requirements of health and safety legislation (including hygiene requirements) and implement, a health and safety policy and procedures which cover identifying, reporting and dealing with accidents, hazards and faulty equipment.

An unannounced monitoring visit was carried out on the Wednesday 07 May 2014. The inspector discussed with the provider the steps that have been taken to address the action raised in the notice to improve. The inspector observed that the outdoor area had been carefully considered and the provider had made several improvements. For example, the surface provides different textures and experiences for young babies. The environment is inviting and stimulating offering accessible activities which support the development of young children's senses, mobility and developing communication.

The manager identified that this is an ongoing project where further development of the outdoor area is in progress. The children are protected in sun and rain by a large canopy which creates an intimate and safe environment for both practitioner and baby. The inspector observed and discussed with practitioners the risk assessment that has been implemented throughout the setting. Practitioners commented that it is informative document that records any potential hazards identified and the action taken to rectify. The provider has employed an additional member of staff who once a week will remove any growing weeds and mend any breakages within the setting.

Following the visit on 07 May 2014 and considering all evidence gathered at the visit, the inspector is of the opinion that the notice to improve has been met.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

### **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson  
National Director, Early Education