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Piggy Banks Day Care Nursery Ltd
2 Wellington Lane
Farnham
Surrey
GU9 9BA

Our Reference EY289547

Dear Mrs Patricia Banks

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Nikki Whinton, carried out a monitoring visit of your provision on 05/11/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 09/10/2013, we sent you a welfare requirements notice.

The welfare requirements notice required you to take the following action to meet the requirements of registration;
demonstrate that leadership and management have a secure understanding of the correct safeguarding processes to follow in line with the guidance and procedures of the relevant Local Safeguarding Children Board (LSCB); demonstrate a clear knowledge and understanding of all appropriate action to be taken in response to any allegations of serious harm or abuse by any person looking after children at the premises; demonstrate that all practitioners have a secure understanding of the need to notify, without delay the local children's social care services, and in emergencies, the police, about concerns regarding children's welfare.

We also issued a notice to improve asking you to take the following steps to meet the requirements of registration;
ensure there are appropriate arrangements in place for the supervision of staff, including management, to provide support, coaching and training that fosters a culture of mutual support, teamwork and continuous improvement; improve monitoring of practice to ensure that all staff looking after children are suitable to fulfil the requirements of their roles; improve on-going assessment in all areas of children's development to help them reach their full potential.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

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To further improve the early years provision the registered person should:

- demonstrate that there are appropriate arrangements in place for the supervision of staff, including management, to provide support, coaching and training that fosters a culture of mutual support, teamwork and continuous improvement (Staff qualification, training, support and skills) 31/01/2014
- demonstrate that the designated practitioner with lead responsibility for safeguarding children has attended an appropriate child protection training course that enables them to identify, understand and respond appropriately to signs of possible abuse and neglect (Child protection) 31/01/2014

Overall effectiveness of the improvement and outcomes for children

A monitoring visit was carried out on 5 November 2013 and you were making satisfactory progress. You and your staff articulated a clear understanding of the correct procedures to follow if there is a safeguarding concern. You have been in discussion with your Local Authority Designated Officer since your inspection. As a result, you have reviewed and updated your safeguarding policy and procedures and disseminated them to your staff. You are now spending more time in the setting, working alongside your duty managers, monitoring and overseeing staff practice. You have reviewed and revised your education programme, in order to complete effective observational assessments of children's achievements, identify any gaps, promote children's learning and help them fulfil their potential. You have arranged for staff to attend targeted training.

However, the designated member of staff for safeguarding has not completed required training and there are no effective supervision arrangements in place to promote individual staff's development and continuous improvement. In addition, you failed to notify Ofsted of a significant event. On this occasion Ofsted is not going to take any further action in respect of the failure to notify. However, it may be taken into account if there is a similar such failure in the future. Ofsted will carry out a further monitoring visit to ensure issues taken forward from the monitoring visit have been addressed and that plans in place for improvement are sustained.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI
National Director, Inspection Delivery

For the attention of: Compliance, Investigation and Enforcement Team.

Reply slip

Name and Address of setting:

Piggy Banks Day Care Nursery Ltd
2 Wellington Lane
Farnham
Surrey
GU9 9BA

ACTIONS

Please complete the box below to show what you have done in order to meet the action required:

Action Required	Action Taken	Date Completed
demonstrate that there are appropriate arrangements in place for the supervision of staff, including management, to provide support, coaching and training that fosters a culture of mutual support, teamwork and continuous improvement (Staff qualification, training, support and skills)		
demonstrate that the designated practitioner with lead responsibility for safeguarding children has attended an appropriate child protection training course that enables them to identify, understand and		

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respond appropriately to signs of possible abuse and neglect (Child protection)		
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Name: _____

Signature: _____

Date: _____

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