



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY270251

INSPECTION DETAILS

Inspection Date 14/09/2004
Inspector Name Maria Lumley

SETTING DETAILS

Day Care Type Full Day Care
Setting Name Cuddles Day Nursery
Setting Address Rossmore
Herbert Avenue
Poole
Dorset
BH12 4HR

REGISTERED PROVIDER DETAILS

Name Cuddles Day Nursery Limited 3670142

ORGANISATION DETAILS

Name Cuddles Day Nursery Limited
Address Learoyd Road
Canford Heath
Poole
Dorset
BH17 8PJ

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

Cuddles Day Nursery is a purpose built Nursery which opened in September 2003. The Nursery is situated within the grounds of Rossmore Community College, in a busy residential area of the Parkstone area of Poole. The facility is available for use by members of the local community, as well as those from surrounding areas.

There are currently 88 children from six weeks to under five years on roll. This includes 21 funded three year olds and 2 funded four year olds. Children attend a variety of sessions. The setting supports children who have special needs and who speak English as an additional language. The setting follow the 'Birth to Three Matters' programme.

The Nursery is open from 8.00 to 18.00 each weekday.

There is a crèche attached to the nursery which offers flexible childcare provision between the hours of 9.00 to 16.00 each weekday.

There are 21 staff currently employed, the majority of which hold either level 2 or 3 childcare qualifications. The Manager has relevant qualifications and experience to enable her to carry out her role. The organisation is overseen by the owner/proprietor, who also owns another nursery and an out of school facility in the Poole area.

How good is the Day Care?

Cuddles Day Nursery provides good quality care for children.

The premises are extremely inviting and the provision effectively organised and well run. Good staffing levels, team work and effective key worker systems provide children with a safe and reassuring environment. Staff are well qualified which ensures they are skilled in all aspects of childcare. They are committed to ongoing training where their knowledge is continually reinforced and updated. Children are provided with an excellent selection of child-sized furniture and resources.

Staff carry out regular risk assessments and are quick to deal with hazards as they arise. For example, mopping up spilt drinks and doing up children's laces. However, the security of the reception area compromises safety. Effective paperwork is in place to record children's diet or allergies and staff use this information to care for the individual child. Staff give parents leaflets and talk to them about healthy eating.

This has resulted in parents providing their children with nutritious packed lunches. Staff working with the under two year olds are very attentive to good hygiene practices and follow procedures that prevent the spread of infection. However, staff do not always make sure that children in the older units use soap when they wash their hands.

The nursery provide a good range of interesting activities for children of all ages. These cover all areas of learning and are age appropriate. All play is well supported by staff who are always there to offer reassurance and praise. Staff encourage children to gain independence by helping them to succeed on their own before helping them. Children are kept busy and their behaviour is good.

Good relationships have been established with parents. Parents are kept well informed about all aspects of the nursery through the prospectus and newsletters.

What has improved since the last inspection?

not applicable.

What is being done well?

- The creation of a highly child centred and very inviting environment for both children and adults is a key feature of this purpose built nursery. It has been specifically designed to ensure that children under the age of five years have comfortable and inviting areas to play and rest, including a large outdoor play area for physical play. Colourful displays of children's art work, posters and photographs provide a warmth and welcome to all who use the provision. Climate controlled under floor heating ensures that the temperature in the nursery is suitable and comfortable for children throughout the year.
- All units have been designed and furnished using an excellent range of furniture and equipment. The provision meets the needs of all children and supports their learning and development. Resources have been thoughtfully arranged in low level containers to ensure that they can be reached by children. Containers are labelled with pictures and words to help children identify contents.
- There is strong emphasis on behaviour and consideration for others at the nursery. From the baby unit through to the pre-school unit, staff act as positive role models and are polite to each other and the children. Staff praise children for their help, positive behaviour and achievements. Unwelcome behaviour is dealt with promptly and effectively by reminding children of rules and expectations. Behaviour at the nursery is very good.

An aspect of outstanding practice:

All aspects of organisation at the nursery are very good. There are established systems in place to monitor the quality of care and education and to promote staffs' personal development. Staff receive thorough inductions and have clear understanding of their roles and responsibilities, they are well deployed and work together effectively as a team. Supporting paperwork and documentation is in place,

including a well constructed operational plan. The nursery runs smoothly due to staff's commitment to organisation (Standard 2).

What needs to be improved?

- the security of the entrance area
- hand washing procedures for 3 to 5 year olds.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
6	Make sure that the entrance area is secure.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.