



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN 305243

### INSPECTION DETAILS

Inspection Date 17/09/2003  
Inspector Name Rachel Ruth Britten

### SETTING DETAILS

Day Care Type Out of School Day Care, Full Day Care  
Setting Name Pine Lodge Creche and Day Nursery  
Setting Address 73 Crewe Road  
Haslington  
Crewe  
Cheshire  
CW1 5QX

### REGISTERED PROVIDER DETAILS

Name Mrs Janet Christine Wilson

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Pine Lodge Day Nursery and All Star's Out of School Club has been registered since 1996. It operates in a large detached Victorian property on the main Crewe Road in Haslington Village. The nursery and out of school are age divided into eight separate areas, with a large secure outdoor play area which is partly paved and partly grassed.

It is registered for a total of 96 children, aged from birth to eight years of age, however they can also offer places to children up to the age of twelve.

A purpose built annex is under construction and will be the home base for All Stars Out of School, and the large hall will also be used by the day nursery during term time hours when All Stars are not operating.

Children attend on a full or part time basis between 08.00 and 18.00 hours, from Monday to Friday each week and for 52 weeks of the year. The nursery provides for both three and four year old funded children.

The required ratio of staff are appropriately qualified.

### How good is the Day Care?

Overall the day care is judged to be good.

The organisation of the day care is good, with a high proportion of qualified staff and strong administrative and management back up. Records and consents pertaining to the care of the children are detailed and comprehensive, and kept in an accessible and useable way.

The environment and equipment is generally good, particularly in the pre-school and under twos rooms.

The outdoor provision and out of school club will be greatly improved once the new out of school club building is complete and the mobile removed.

The safety and care of children is good in most areas, although minor recommendations relating to items in the out of school and garden areas have been made. Door and outing security is high.

Children with special needs do attend the nursery and out of school club, and attention given to all children's health, and individual needs generally, is good, with accident and medication systems running well.

The range and quality of activities is good, with staff showing commitment to children as individuals and ensuring that each child has equal access to the play and learning on offer. Behaviour management was generally good. Partnership with parents appears to be good, with efforts made to make the environment welcoming to parents and good information being made available to them. Parent feedback questionnaires commented as to the friendly atmosphere and looked forward to the additional improvements which the new out of school building would afford to the whole establishment.

### **What has improved since the last inspection?**

The three actions given at the transitional inspection have been completed:

the nursery owner, Janet Wilson, has been named as the person with overall responsibility for behaviour management and for child protection. This makes clear for staff and parents that she would be the reference point for matters in these areas which may require further action or advice;

the administration of medication system has been altered so that it is recorded and countersigned by parents. This ensures that children are medicated correctly and in accordance with parents wishes.

### **What is being done well?**

- the use and accuracy of daily registers means that in the event of an emergency, the correct number of children and adults present is known;
- the use of c.c.t.v. at the entrance, of photo records of children out on walks or outings; and of photos and passwords for authorised collectors of children, contribute to a high level of security for all children attending;
- the commitment of staff to each individual child with relation to meeting their individual learning, play and care needs is helping children to maximise their individual potential and creates a happy environment for them;
- the quality of the physical environment and the equipment makes it homely and welcoming enabling children to move about during the day and where outside experiences are a regular feature;
- the systems for obtaining consents and recording accidents and medication etc. are working well, ensuring that parents are fully informed and their wishes carried out;
- the use of consistent behaviour management systems and the appropriate use of rewards for good behaviour produce an orderly and happy group of children who are able to function well;
- the information given to parents is accessible and comprehensive, and staff

are welcoming towards parents;

### What needs to be improved?

- the risk assessment system for checking the environment so that hazardous plants or large items of glass are not accessible to children;
- use of the incident record, to remind staff of it's correct use;
- the complaints policy to show the correct address and phone number for the Ofsted regional centre;
- consider introducing plates for snack times, to both enhance social skills and increase hygiene arrangements,
- written consent for sun creams and medications provided by parents;
- the child protection policy to show the procedures to be followed in the event of an allegation being made against a member of staff.

### Outcome of the inspection

Good

### CONDITIONS OF REGISTRATION

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

### WHAT NEEDS TO BE DONE NEXT?

#### The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
6	Ensure that any hazardous plants are inaccessible to children and that toilet areas are free of any hazards or dangerous items such as glass..
7	Consider using plates for all snacks and meals which children have.
7	Obtain written consent for the administration of sun and nappy creams supplied by parents.
11	Remember to use the incident recording system for incidents of physical intervention by staff, and consider making reference to this in your behaviour policy.
12	Amend the complaints policy to show the Manchester regional centre

	address and phone number for any complaints to Ofsted.
13	Include in your child protection policy the procedures to be followed in the event of an allegation being made against a member of staff.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*