



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN EY219035

### INSPECTION DETAILS

Inspection Date 16/12/2003  
Inspector Name Susan Victoria May

### SETTING DETAILS

Day Care Type Creche Day Care  
Setting Name MAPLEDURHAM GOLF & HEALTH CLUB  
Setting Address Chazey Heath  
Mapledurham  
Reading  
Berkshire  
RG4 7UD

### REGISTERED PROVIDER DETAILS

Name Clubhaus PLC 3125439

### ORGANISATION DETAILS

Name Clubhaus PLC  
Address Mapledurham Golf & Health Club  
Chazey Heath, Mapledurham  
Reading  
RG4 7UD

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

The Crèche held in Mapledurham Golf and Health Club is run as a service to members of the Club to provide child care whilst they are using club facilities.

The crèche takes place in a room within the main building and is open from 08.45am until 14.30pm from Monday to Friday and 09.00am - 13.00pm Saturday and Sunday's throughout the year. It is closed for some Public Holidays. There is no access to an outdoor play area.

The crèche accepts children for varying periods of time ranging from 30 minutes up to 2 hours. There are currently in excess of 200 children under the age of eight on role. None of the children are in receipt of funding. All of the children speak English as their first language and a small number of children have special educational needs.

Of the nine members of staff, three hold NNEB qualifications, one holds an NVQ level 2 in childcare and two are currently training for a relevant childcare qualification. Other staff who provide assistance in the crèche, each working on one day per week only are unqualified but experienced.

### How good is the Day Care?

The Mapledurham Health and Golf Club Crèche offers satisfactory care for children with some good aspects. Staff provide a warm friendly child centred environment for the children and parents. Staff make good use of the areas available to them.

The staff work well as a team and all contribute to planning the activities. Effective deployment of staff ensures the children have adequate support and are safe within the building. The group have regular safety checks, however evacuation procedures need to be practiced and reinforced regularly.

The children respond to the positive reinforcements and high expectations of staff regarding behaviour management, this is reflected in the way children respond to staff and each other. Staff are good role models. They provide a relaxed environment and respond well to the children's interests. The children are encouraged by the staff to be aware of health and hygiene issues and follow good practice. Staff are aware of the importance of recording accidents and medication details accurately. The staff are aware of the individual needs of the children.

The staff have a good relationship with parents. A system is in place for sharing information and concerns with parents. Most policies and procedures are in place.

#### **What has improved since the last inspection?**

Not applicable

#### **What is being done well?**

- Staff have very good relationships with parents and children, providing a warm and welcoming environment where children are happy and settled.
- Staff demonstrate positive behaviour management techniques, they value good behaviour giving appropriate praise and encouragement.
- Staff promote good hygiene through providing good role models and encouraging good practice.

#### **What needs to be improved?**

- policies and procedures for complaints and lost or uncollected children
- procedures to practise and re-inforce evacuation procedures.

#### **Outcome of the inspection**

Satisfactory

#### **CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

#### **WHAT NEEDS TO BE DONE NEXT?**

#### **The Registered Person must take the following actions by the date shown**

Std	Action	Date
2	develop and implement a statement of procedure to follow if a parent fails to collect a child or a child is lost.	01/03/2004
12	make available to parents a written statement that provides details of the procedure to be followed if they have a complaint	01/03/2004

**The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
6	Develop strategies to ensure that evacuation procedures are practiced and re-inforced regularly.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*