



Office for Standards
in Education

DAY CARE INSPECTION REPORT

URN EY268233

INSPECTION DETAILS

Inspection Date 16/04/2004
Inspector Name Christine Bonnett

SETTING DETAILS

Day Care Type Out of School Day Care
Setting Name Ken Acock Centre
Setting Address Carr Road
Northolt
Middlesex
UB5 4RA

REGISTERED PROVIDER DETAILS

Name London Borough of Ealing Play Services

ORGANISATION DETAILS

Name London Borough of Ealing Play Services
Address Perceval House, 14-16 Uxbridge Road
London
W5 2HL

ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

Information about the setting

The Ken Acock Holiday Playscheme opened in 2003. Karen Esprit is the manager, and the scheme is operated by Ealing Play Services. It is located at the Ken Acock Youth & Community Centre in Carr Road, Northolt.

The scheme is registered for 25 children aged 5 to 8 years. Currently, 9 children under 8 years attend.

It is open from 08:30 to 17:45 for four weeks during the summer holiday and also during the Easter holiday. It serves the local community.

The manager works with 4 other members of staff. Half hold relevant qualifications and other staff are working towards a relevant qualification.

The setting supports children with special needs and those who speak English as a second language.

How good is the Day Care?

The Ken Acock Holiday Playscheme provides good care for children.

The scheme is run by well-motivated staff, who enable children to have a fun, stimulating and enjoyable experience. The manager holds a suitable qualification, and another staff member is working towards one. This should be achieved by the summer of 2004. A third staff member has an NVQ level 2. All staff are experienced in working in holiday schemes and aware of the needs of the age-range of children. Each child has an allocated key-worker. The two rooms in which the scheme is held are clean and well maintained. Furniture and play resources are also clean and in good condition. All required records are maintained to a good standard.

Staff ensure that the children are not exposed to potential safety hazards, and act promptly when risks are identified. Children are encouraged to adopt good hygiene practises by the staff. However, the lack of essential items in the toilets negates their efforts. A variety of nutritious foods are provided at snack times. The children were observed to use this time as a social occasion. The individual needs of each child are known to the staff, who make sure that they are met appropriately. All staff have a sound knowledge of child protection issues and procedures for reporting concerns.

Stimulating and fun activities are provided each day for the children, both indoors

and out. The children are interested and involved in the events of the day which accounts for the energetic and positive atmosphere. Their behaviour is managed well by the staff. The children are aware of the boundaries for good behaviour and respond well to the strategies used by staff to resolve any occasional conflicts.

The scheme ensures that information about daily events and all other relevant facts are made available for the parents. Time may be spend talking to parents confidentially, if necessary. Positive feedback has been received from parents as part of the inspection process.

What has improved since the last inspection?

N/A

What is being done well?

- All staff at the Ken Acock Holiday Playscheme demonstrated a positive attitude towards their work. They interacted appropriately with the children, and helped to create a friendly and caring environment. The key-worker system is particularly beneficial for the younger children as it enables them to relate to one member of staff for help and support, if required.
- The range of activities available for the children are varied and stimulating. Space is given to each child to develop their own creative skills. Children are not compelled to join-in any of the activities. However, the staff were sufficiently familiar with the individual needs of each child to be able to asses when it was appropriate to offer assistance and encouragement to help them achieve.
- Regular safety checks are carried on the premises. Should any potential hazards be identified, the staff act promptly to reduce the risk of harm to the children. All staff are aware of the Area Child Protection Committee (ACPC) child protection procedures. This knowledge may be applied to help safeguard the welfare of the children.
- The scheme works well in partnership with parents. Detailed information is given to them about the scheme. Both parents and children are invited to complete "suggestion forms" to help develop the service. Many questionnaire forms, supplied by Ofsted, were completed as part of the inspection process. All of them made positive comments either about the variety of activities provided or the friendliness of the staff.

What needs to be improved?

- the number of qualified staff, to ensure that the minimum standard is met. Staff can then apply their acquired skills to further enhance the quality of the work within the group to the benefit of the children.
- the standard of hygiene in the toilets, by ensuring that all essential items are available for the children to use. Thereby enabling them to develop good

hygiene practises and prevent the spread of infection.

Outcome of the inspection

Good

CONDITIONS OF REGISTRATION

All registered persons must comply with all conditions of registration included on his/her certificate of registration.

As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.

WHAT NEEDS TO BE DONE NEXT?

The Registered Person should have regard to the following recommendations by the time of the next inspection

Std	Recommendation
2	Ensure that 50% of staff hold appropriate qualifications.
7	Ensure the toilets are appropriately equipped at all times to able children to develop good hygiene practises.

SUMMARY OF NATIONAL STANDARDS

STANDARD 1 - SUITABLE PERSON

Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.

STANDARD 2 - ORGANISATION

The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.

STANDARD 3 - CARE, LEARNING AND PLAY

The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.

STANDARD 4 - PHYSICAL ENVIRONMENT

The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.

STANDARD 5 - EQUIPMENT

Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.

STANDARD 6 - SAFETY

The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.

STANDARD 7 - HEALTH

The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.

STANDARD 8 - FOOD AND DRINK

Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.

STANDARD 9 - EQUAL OPPORTUNITIES

The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.

STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)

The registered person is aware that some children may have special needs and is

proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.

STANDARD 11 - BEHAVIOUR

Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.

STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS

The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.

STANDARD 13 - CHILD PROTECTION

The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.

STANDARD 14 - DOCUMENTATION

Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.