



Office for Standards  
in Education

## DAY CARE INSPECTION REPORT

URN EY257099

### INSPECTION DETAILS

Inspection Date 17/02/2004  
Inspector Name Joanne Graham

### SETTING DETAILS

Day Care Type Out of School Day Care  
Setting Name Norcot Nursery School  
Setting Address 82 Lyndhurst Road  
Tilehurst  
Reading  
Berkshire  
RG30 6UB

### REGISTERED PROVIDER DETAILS

Name The Committee of Norcot Child Care and Holiday Club

### ORGANISATION DETAILS

Name Norcot Child Care and Holiday Club  
Address 82 Lyndhurst Road  
Tilehurst  
Reading  
Berkshire  
RG30 6UB

## ABOUT THE INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality and standard of day care. When making judgements, inspectors have regard to how well the provider meets the National Standards for under Eights Day Care and Childminding. A list of these is attached. The report identifies strengths and areas for improvement.

This inspection report must be made available to all parents.

### Information about the setting

Norcot Nursery Holiday and Wraparound Care Clubs are held in Norcot Nursery School. The building is purpose built to provide nursery education and care for children aged between three and five years old. The Wraparound Care and Holiday Club are registered for 45 children aged between three and five years old.

The nursery is open term times only. The wraparound care is open from 08.00 to 09.00 to provide breakfast for the children and again from 15.00 to 18.00 term time only.

The holiday club is open all school holidays, except Christmas, from 08.00 to 18.00. Children aged three can only attend the holiday club from 08.00 to 16.00.

The nursery and holiday club serve the local community.

The nursery has a secure outside area and gardens for the children to use. The clubs are held in Hillside or Meadowside buildings.

All the staff working in the wraparound care club and holiday club have relevant childcare qualifications or experience. Most staff have current First Aid Certificates.

### How good is the Day Care?

Norcot Nursery Holiday and Wraparound Care clubs provide good care for children. The staff work well as a team and all contribute to planning the daily activities. Effective deployment of staff ensures the children have adequate support and are safe within the building, on outings and whilst using the outside areas. The group have regular health and safety checks, although these are not recorded. Evacuation procedures are practiced and reinforced regularly. The staff have satisfactory knowledge of child protection issues but have not received recent training. The child protection policy is in place but lacks some details.

The children respond to the positive reinforcements and expectations of staff regarding behaviour management. Staff are good role models and they encourage the children to share and take turns. The behaviour policy is in place, although it lacks some detail. The staff provide a varied, interesting and relaxed environment and respond to the children's interests. Children enjoy the varied and exciting activities available and participate enthusiastically. The group provide snacks and meals and drinks are available at all times. The meals provided are healthy and

nutritious. Children's individual needs are valued and met. Dietary and religious requirements are catered for and respected.

There is a satisfactory partnership with parents and carers. They are welcome at any time and know what is going on in the clubs through informal contact with staff and the information boards. All regulatory documentation is in place and stored securely. However some lacks necessary details.

#### **What has improved since the last inspection?**

Not applicable

#### **What is being done well?**

- Staff are interested in what the children say and do. They encourage the children to participate in all the activities. Toys and activities are stimulating, interesting and age appropriate. The children enjoy the variety offered and participate enthusiastically.
- Drinks are provided regularly. Snacks and meals are healthy and nutritious. Menus are displayed and rotated on a three-week cycle. Dietary and religious needs are respected.
- Behaviour is good. Staff are good role models and encourage the children to take turns and share.
- The children are treated with equal concern and their individual needs are met. Differences are valued and acknowledged.

#### **What needs to be improved?**

- methods to develop staff's knowledge of child protection issues
- systems to record daily health and safety checks and who can and can not collect the children
- documentation to include details of the regulator, procedures to be carried out in the event of allegations of child abuse against staff and management of bullying behaviour.

#### **Outcome of the inspection**

Good

## **CONDITIONS OF REGISTRATION**

*All registered persons must comply with all conditions of registration included on his/her certificate of registration.*

*As a result of this inspection conditions of registration have been imposed / varied / removed and a new certificate of registration will be issued.*

## **WHAT NEEDS TO BE DONE NEXT?**

### **The Registered Person should have regard to the following recommendations by the time of the next inspection**

Std	Recommendation
6	develop a method to record daily health and safety checks
13	ensure staff have knowledge of the child protection policy including procedures to be carried out in the event of allegations against staff
14	ensure complaints procedure includes details of the regulator; written detail of who can and can not collect children is available; the behaviour policy includes details of how the setting manages bullying behaviour.

## **SUMMARY OF NATIONAL STANDARDS**

### **STANDARD 1 - SUITABLE PERSON**

*Adults providing day care, looking after children or having unsupervised access to them are suitable to do so.*

### **STANDARD 2 - ORGANISATION**

*The registered person meets required adult: child ratios, ensures that training and qualifications requirements are met and organises space and resources to meet the children's needs effectively.*

### **STANDARD 3 - CARE, LEARNING AND PLAY**

*The registered person meets children's individual needs and promotes their welfare. They plan and provide activities and play opportunities to develop children's emotional, physical, social and intellectual capabilities.*

### **STANDARD 4 - PHYSICAL ENVIRONMENT**

*The premises are safe, secure and suitable for their purpose. They provide adequate space in an appropriate location, are welcoming to children and offer access to the necessary facilities for a range of activities which promote their development.*

### **STANDARD 5 - EQUIPMENT**

*Furniture, equipment and toys are provided which are appropriate for their purpose and help to create an accessible and stimulating environment. They are of suitable design and condition, well maintained and conform to safety standards.*

### **STANDARD 6 - SAFETY**

*The registered person takes positive steps to promote safety within the setting and on outings and ensures proper precautions are taken to prevent accidents.*

### **STANDARD 7 - HEALTH**

*The registered person promotes the good health of children and takes positive steps to prevent the spread of infection and appropriate measures when they are ill.*

### **STANDARD 8 - FOOD AND DRINK**

*Children are provided with regular drinks and food in adequate quantities for their needs. Food and drink is properly prepared, nutritious and complies with dietary and religious requirements.*

### **STANDARD 9 - EQUAL OPPORTUNITIES**

*The registered person and staff actively promote equality of opportunity and anti-discriminatory practice for all children.*

### **STANDARD 10 - SPECIAL NEEDS (INCLUDING SPECIAL EDUCATIONAL NEEDS AND DISABILITIES)**

*The registered person is aware that some children may have special needs and is*

*proactive in ensuring that appropriate action can be taken when such a child is identified or admitted to the provision. Steps are taken to promote the welfare and development of the child within the setting in partnership with the parents and other relevant parties.*

#### **STANDARD 11 - BEHAVIOUR**

*Adults caring for children in the provision are able to manage a wide range of children's behaviour in a way which promotes their welfare and development.*

#### **STANDARD 12 - WORKING IN PARTNERSHIP WITH PARENTS AND CARERS**

*The registered person and staff work in partnership with parents and to meet the needs of the children, both individually and as a group. Information is shared.*

#### **STANDARD 13 - CHILD PROTECTION**

*The registered person complies with local child protection procedures approved by the Area Child Protection Committee and ensures that all adults working and looking after children in the provision are able to put the procedures into practice.*

#### **STANDARD 14 - DOCUMENTATION**

*Records, policies and procedures which are required for the efficient and safe management of the provision, or to promote the welfare, care and learning of children are maintained. Records about individual children are shared with the child's parent.*